



The Australian Data Institute Pty Ltd

Trading as Australian Data and Cyber Institute (ADCI)

TEQSA PRV: 14332 / CRICOS Code: 04102F / ABN: 16 626 716 747

Tuition Protection Statement

Document Information	Details
Brief Description	Outlines ADCI's Tuition Assurance arrangements and the protections available to students if ADCI is unable to deliver a course as agreed, including access to the Tuition Protection Service (TPS).
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Responsible Department	Chief Executive Officer
Approving Authority	Chief Executive Officer
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Confidentiality	Public

Related Documents

Document	Location
Student Withdrawal and Refund Policy	Website and SharePoint
Course Discontinuation Policy and associated Procedure	Website and SharePoint
Terms of Offer	Issued to Student



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1. Purpose

The purpose of this information is to explain the tuition protection arrangements available to students of Australian Data Institute Pty Ltd trading as Australian Data and Cyber Institute (ADCI) (ABN 16 626 716 747). As a higher education provider, ADCI participates in the Australian Government's [Tuition Protection Service \(TPS\)](#), which provides assistance to eligible students if a provider is unable to fully deliver a course or unit of study.

2. Scope

This information applies to international students studying in Australia on a student visa and, where applicable, eligible domestic students enrolled in courses delivered by ADCI.

In the unlikely event that ADCI is unable to deliver a course as agreed, eligible students may be assisted to either:

- continue their studies in a suitable replacement course with another provider; or
- receive a refund of affected tuition fees or a loan re-credit, as applicable under legislation.

3. Provider Default

A provider default may occur where ADCI:

- fails to commence a course or unit of study;
- ceases to provide a course or unit of study before it is completed;
- stops offering a course or unit of study to an enrolled student; or
- discontinues a course and is unable to provide affected students with the course or unit of study as agreed.

In the event of a provider default, ADCI will meet its obligations under applicable legislation, including notifying affected students and reporting the default to the relevant authorities within 3 business days of the default occurring, and will cooperate with the relevant tuition protection arrangements to support affected students.

4. Student Protection Arrangements

Where ADCI is unable to deliver a course as agreed, ADCI will:

- notify affected students as soon as practicable;
- provide information about available options and next steps;
- assist students to access applicable tuition protection arrangements;
- cooperate with the relevant authorities in relation to replacement course arrangements; and
- provide refunds or facilitate loan re-credits where required by legislation.

Where possible, ADCI will seek to minimise disruption to students through approved teach-out arrangements, transition pathways, replacement course options, and other support measures designed to assist students in completing their studies.

5. Student Responsibilities

Students are responsible for:

- ensuring their contact details are current with ADCI;
- regularly check communications from ADCI regarding their enrolment and studies; and
- respond promptly to requests relating to tuition protection or alternative study arrangements.

6. Further Information

Students seeking additional information regarding teach-out arrangements, transition pathways, student support measures, and course discontinuation processes should refer to ADCI's *Course Discontinuation Policy* and associated procedures.

Students may also contact ADCI for further information regarding tuition protection arrangements and available support options.

Further information about the Australian Government's Tuition Protection Service (TPS) is available at: <https://www.education.gov.au/tps>

7. Regulatory Compliance

This Tuition Protection Statement is developed and implemented in accordance with:

- Education Services for Overseas Students Act 2000 (Cth);
- National Code of Practice for Providers of Education and Training to Overseas Students 2018;
- Tertiary Education Quality and Standards Agency Act 2011 (TEQSA Act);
- Higher Education Standards Framework (Threshold Standards) 2021 (HESF); and
- Higher Education Support Act 2003 (Cth).

8. Records Management and Review

This Statement will be reviewed at least every two years by the Chief Executive Officer in accordance with ADCI's quality assurance schedule, and as required to reflect changes in legislation, regulation, standards, or operational requirements, ensuring its ongoing relevance and effectiveness.

Record Type	Owner	Location	Retention	Disposal
Statement	CEO	Website	Permanently	Archived once updated or reviewed



9. Version Control

Version	Approval Date	Details	Approved by
1.0	17.02.2020	Document creation and approval	Chief Executive Officer
1.1	16.09.2026	Document updated to the current template, including updates to the logo and business name, and the addition of regulatory compliance information and review requirements.	Chief Executive Officer